

Job Title:	Executive Vice President EMR Services	Reports To:	CEO
Location:	Chicago	Travel Required:	
Level/Salary Range:	DOE	Position Type:	Full Time
HR Contact:	Claudria Hurt	Date Posted:	8/23/2021
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**Applications Accepted By:**

Email: [careers@alliancechicago.org](mailto:careers@alliancechicago.org) or Fax: 312.274.0069

Subject Line: Executive Vice President EMR Services

**Job Description:**

**Position Summary:**

AllianceChicago is seeking an Executive Vice President/ Director of EMR services to lead our business unit that provides comprehensive EMR services for Community Health Centers.

As the EVP, you will report to the AllianceChicago enterprise Chief Executive Officer and serve as the Chief Executive for the L3C EMR Services business. In this capacity you will have lead responsibility for strategic, operational and financial planning and oversight, assuring a high quality, reliable, responsive and fiscally sound EMR service organization. You will be responsible for assuming oversight of the current support organization for athenaPractice, and for developing and growing capacity to support a designated Management Services Organization for a second EMR product offering, athenaOne. The ideal candidate will be highly oriented to customer service and combine business experience and talent required to develop and lead a successful Health Information Technology ("HIT") services organization with a commitment to advancing a mission to support Safety Net Health Centers.

As an Executive Vice President over one of AllianceChicago's interrelated strategic business lines, you will promote the reputational and financial success of your unit, while aligning with the other services and initiatives of the enterprise. These include research, data analytics, innovation, quality improvement/practice transformation, and support for EMR agnostic health information technology related initiatives and services.

**Responsibilities include:**

- Oversee successful development of a management services organization to support athenaOne in alignment with the requirements of athenahealth.
- Coordinate the new support organization with ongoing support services, driving consistency of service quality and leveraging economies of shared infrastructure.
- Help shape and build the company's product voice, and image in close collaboration with the rest of the AllianceChicago Executive team.
- Develop and implement business, staffing plans and budget.
- Recruit and retain highly qualified staff, and promote staff engagement, commitment and development.
- Coordinate sales and marketing and company roadmap with athenahealth.
- Assure productive and collaborative relationships at highest levels of the company.
- Develop and implement a set of KPIs to drive measurable success and transparently demonstrate these to relevant stakeholders.
- Assure sound corporate compliance.
- Align business objectives and success with the overall AllianceChicago strategy and other programs/services and stakeholder relationships.
- Embrace and promote the AllianceChicago Enterprise mission, vision and values

**Education:**

- MBA or equivalent degree and education commensurate with role.

**Training/Experience:**

- Proven experience in a C-level capacity, consistent with abilities to serve as a chief business leader.
- A minimum of 15+ years of experience in health information technology service leadership roles.
- Demonstrated ability to influence and motivate others and guide successful product management teams.
- Experience planning and leading strategic initiatives, both building and maintaining an organization.
- Experience with financial planning and management.

**Knowledge, Skills, & Abilities:**

- Excellent business acumen, interpersonal skills with an emphasis on customer focus
- Experience in product delivery, marketing/business planning.
- Solid reputation and track record for maintaining and promoting high level industry contacts.
- Nimble business mind with a focus on developing creative solutions.
- Servant leader orientation and ability to inspire others.
- Excellent communicator in written and verbal form.
- Strong collaboration and interpersonal skills to work closely with various teams throughout organization.
- Strong project reporting skills, with a focus on interdepartmental communication.

**Working Conditions:**

- General office setting, extensive telephone and desk work at computer terminal
- May be required to lift, carry, bend, reach and stand with parcels up to 25 lbs.
- Will work in a close multidisciplinary team environment
- May interface with clients in various settings and may be working during on-site visits in clinical environments where medical equipment, chemicals and where communicable diseases and certain pathogens are present.

**ORGANIZATIONAL OVERVIEW:**

Founded by four partner Community Health Centers in 1997, AllianceChicago's three core areas of focus are Health Care Collaboration, Health Information Technology, and Health Research & Education. AllianceChicago supports the use of HIT to improve quality, efficiency, and access to services in a national network of community Safety Net health care organizations. The mission of AllianceChicago is to improve personal, community, and public health through innovative collaboration.

**ADA Statement:** The Americans with Disabilities Act prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, state and local government services, public accommodations, commercial facilities, and transportation. It also mandates the establishment of TDD/telephone relay services.

**EEO Statement:** AllianceChicago believes that all applicants and employees are entitled to equal employment opportunities and maintains a policy of non-discrimination with respect to religion, color, sex, sexual orientation, national origin, age, veteran status, marital status, physical or mental disability, or any other legally protected class in accordance with applicable law, except where a bona fide occupational qualification exists. AllianceChicago will comply with all phases of employment including, but not limited to, hiring practices, transfers, promotions, benefits, discipline, and discharge.

**Disclaimer:** The above statements are intended to describe the general nature and level of work being performed by employees assigned to this position. They are not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel as qualified.