

AllianceChicago is a network focused on each patient accessing their community healthcare center. Together, we are innovating for better health!

**OUR MISSION**

To improve personal, community and public health through innovative collaboration.

**ALLIANCECHICAGO'S EFFORTS ARE FOCUSED IN THREE CORE AREAS:**

1

**Health Care Collaboration**

Engaging and supporting a network of community health centers, healthcare providers and patients throughout the country to optimize quality, efficiency, experience and outcomes

2

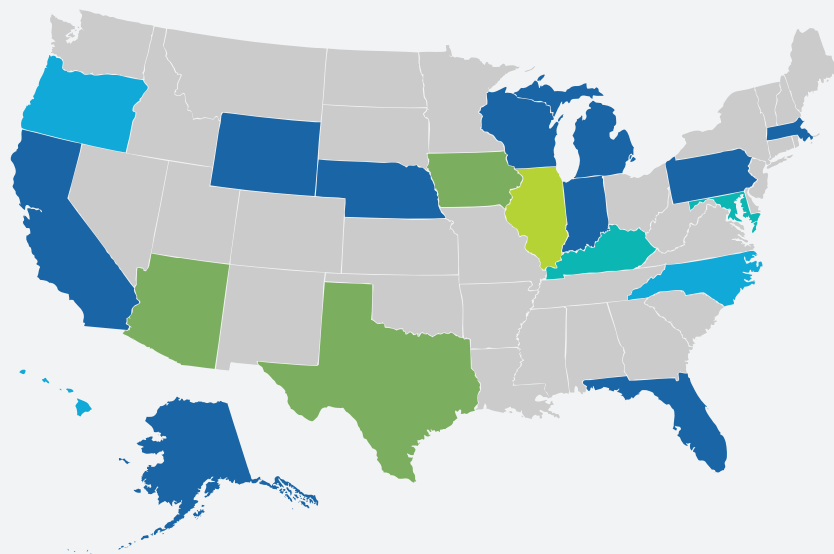
**Health Information Technology**

Empowering our partners to deliver high-quality care that addresses the priorities, interests and diversity of the underserved populations in their communities using our extensive data infrastructure and thoughtful use of leading-edge health information technology

3

**Health Research & Education**

Leveraging our technology infrastructure and collaborations to engage community health centers in research and education that directly benefit the patients, care teams, and communities in our network, with the goal of promoting health equity



**OUR NETWORK LOCATIONS**

AllianceChicago's network includes 74 health centers with 450+ total locations of care across 20 states.



Access to our services and resources is made available to health centers at rates significantly below the market. The services we offer include:

**Clinical Content Development**

- Ability to support more robust clinical decision support
- Adaptation of software to optimize for community health center use
- Assessment on optimization of use
- Benchmarking of clinical standards
- Continuous workflow analysis and redesign

**Clinic Support**

- Clinical change management support
- Clinical leadership training and engagement

**Data Exchange and Interoperability**

- Development and management of data exchange
- Interface engine support and maintenance
- Negotiation with vendors
- Staff expertise to build and monitor interfaces

**Data Reporting**

- Accountable care organization analytics
- Clinical quality and safety analytics
- Custom reports and dashboards
- Dashboards & benchmarking
- Enterprise data warehouse
- Population health analytics
- Revenue cycle analytics

**Health Information Technology & Quality Strategic Planning**

- Clinical content development and maintenance
- Clinical content subscription to a full suite of content for athenaPractice
- Health information technology technical assistance, needs assessment, consulting, and strategic planning
- Leadership coaching and consultation
- Meeting facilitation
- Patient engagement tools
- Population health management tools
- Quality improvement plan-assessment and development
- Subscription services for athenaPractice

**Health Center Staffing Functions**

*AllianceChicago staff can support roles when your team is in transition*

- Billing Manager
- EHR Manager
- HIT Project Manager
- Medical Director
- Quality Improvement Manager

**Implementation Support**

- Clinical leadership development and support
- Implementation strategy and tools
- Improved community health center relevance and competency
- Knowledge transfer to lower dependency on vendor
- Opportunities for sharing among health centers

**Maintaining and Optimizing Health Information Technology**

- Assessment and optimization of HIT use
- CHC specific expertise in all aspects of the EHR
- Clinical quality improvement
- Continuous workflow analysis & redesign
- Data and analytics to support optimization of use
- Enhancements
- E-Prescribing effectively
- Evaluation of new technologies
- Ongoing monitoring and evaluation
- Ongoing training
- Patient engagement implementation & optimization
- Training and staff development

**Practice Transformation & Quality Improvement**

- Alignment of services and operations to support Value-Based Care
- Data-driven strategies that balance productivity and quality
- Change management for Clinical Leadership and Staff
- Optimization of patient engagement strategies and tools
- Patient centered medical home planning and execution
- Practice coaching
- Process improvements for quality measure success
- Promoting interoperability: applying for incentives, technology assessments, reporting, audits, and health information exchange
- Support for federal and state incentive programs
- Workflow optimization

**Procurement and Management of Licenses and Vendor Relations**

- Negotiating of price/services
- Payment of support fees
- Selection of product
- Vendors relations

**Support Services – Help Desk**

- Additional level of technical support between health center and vendor
- Identify and address trends in requests for support
- Identify and escalate issues which are vendor related

**Research and Evaluation Activities**

- Clinical decision support intervention
- Data management and analysis
- Demonstration project implementation
- Electronic health record measure testing
- Focus group implementation
- Grant writing and funding procurement
- Health system, community, and patient engagement
- Program evaluation
- Public health surveillance initiatives
- Research dissemination: presentation and manuscript development
- Study design and implementation
- Survey instrument design