

Job Title:	Chief Technical/Product Officer	Reports To:	CEO
Location:		Travel Required:	
Level/Salary Range:	DOE	Position Type:	Full Time
HR Contact:	Claudria Hurt	Date Posted:	April 5, 2021
External Posting URL:			
Applications Accepted By: Email: careers@alliancechicago.org or Fax: 312.274.0069 Subject Line: Chief Technical/Product Officer			

Job Description:
<p>Position Summary:</p> <p>ACRES, a joint venture of AllianceChicago and Health Choice Network is looking for an impactful Chief Technical/Product Officer to oversee a data analytics infrastructure to support care delivery across more than 100 Community Health Centers nationally.</p> <p>We are seeking an individual who possesses deep knowledge of the health care data analytics ecosystem and market along with the technologies that support it. The CTO/CPO will oversee the design and configuration of Health Catalyst for a comprehensive primary outpatient care system.</p> <p>The CTO/CPO will help develop the product vision, product strategy, and product roadmaps that take advantage of our unique capabilities and assets, and leverage customer research to identify market opportunities. The ideal candidate is a leader who engages and empowers your team in their work makes data-driven decisions, and works to ensure our product direction serves the overall company vision.</p> <p>Essential Duties:</p> <ul style="list-style-type: none"> • Spearhead the product portfolios strategy, formation, execution, and financial performance • Evaluate market trends and competitive strategies to provide recommendations • Create a structure that enables the product team to leverage inputs from Product Marketing, Engineering, Sales, and feedback from customers directly in order to measure HCN's products more effectively and holistically within the product life cycles • Collaborate with internal stakeholders to define, refine, and improve our product vision and value proposition. • Create and oversee a process that is guided toward a scalable product portfolio that will in turn impact the businesses product profitability. • Oversee Product Management teams in building great outcomes that deliver sustainable value to the customer and prove the feasibility of the product and its ability to meet our business needs. • Responsible for managing, driving, and providing direction to the product teams to ensure their success and professional development through ongoing learning and development. • Remain up-to-date on privacy and security changes that impact product development. • Performs other related duties as assigned. <p>Education/Training/Experience:</p> <ul style="list-style-type: none"> • 10 years of experience in a healthcare-related position and/or Bachelors' Degree in a health-related field or Business Administration or equivalent combined experience. • Previous relevant managerial and leadership (VP+) experience with the ability to influence and motivate others and guide successful product management teams. Previous CPO experience strongly preferred. • Expertise surrounding identity graph technologies and data solutions • Excellent business acumen, interpersonal skills with an emphasis on customer focus • Understanding and experience analyzing numerous product metrics, both qualitative and quantitative

- Familiarity with and proven experience working cross-functionally with numerous business functions such as Marketing, Engineering, Sales, etc.
- Possess a data-driven yet creative mindset that is oriented towards solving problems
- Experience with international development teams, including vendor relationships
- Excellent communicator in written and verbal form
- Extremely versatile, dedicated to efficient productivity
- Experience planning and leading strategic initiatives
- Experience with data analysis
- Experience with budget management
- Consulting experience with a focus on operations management
- Proven success in a project coordination role
- Nimble business mind with a focus on developing creative solutions
- Strong project reporting skills, with a focus on interdepartmental communication

Working Conditions:

- General office setting, extensive desk work at computer terminal
- May be required to lift, carry, bend, reach and stand with parcels up to 25 lbs.
- Will work in a multidisciplinary team environment

ORGANIZATIONAL OVERVIEW:

Founded by four partner Community Health Centers in 1997, AllianceChicago's three core areas of focus are Health Care Collaboration, Health Information Technology, and Health Research & Education. AllianceChicago supports the use of HIT to improve quality, efficiency, and access to services in a national network of community Safety Net health care organizations. The mission of AllianceChicago is to improve personal, community, and public health through innovative collaboration.

ADA Statement: The Americans with Disabilities Act prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, state and local government services, public accommodations, commercial facilities, and transportation. It also mandates the establishment of TDD/telephone relay services.

EEO Statement: AllianceChicago believes that all applicants and employees are entitled to equal employment opportunities and maintains a policy of non-discrimination with respect to religion, color, sex, sexual orientation, national origin, age, veteran status, marital status, physical or mental disability, or any other legally protected class in accordance with applicable law, except where a bona fide occupational qualification exists. AllianceChicago will comply with all phases of employment including, but not limited to, hiring practices, transfers, promotions, benefits, discipline, and discharge.

Disclaimer: The above statements are intended to describe the general nature and level of work being performed by employees assigned to this position. They are not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel as qualified.