

Job Title:	Director of Digital Health	Reports To:	TBD
Location:		Travel Required:	Some Travel 10%
Level/Salary Range:	DOE	Position Type:	FT
HR Contact:	Claudria Hurt	Date Posted:	11/3/2020
External Posting URL:			
Applications Accepted By: Email: careers@alliancechicago.org or Fax: 312.274.0069 Subject Line: Director of Digital Health			

Job Description:
<p>Position Summary: The Director of Digital Health will have the exciting opportunity to work with large Health Center Controlled networks to define strategies and services encompassing digital health technology including telehealth, patient engagement, and mobile health. You will partner with operational and clinical leads to plan and execute high impact digital health services with a focus on achieving health outcomes, enhancing patient and care team experience, and improving patient access to care. You will be a digital thought leader helping establish key metrics to develop, maintain, measure, and improve the success of services in alignment with operational objectives.</p> <p>Essential Duties:</p> <ul style="list-style-type: none"> • Designs digital strategies that align/inform strategic decision frameworks for short and long-range planning and future investments. • Develops strategic positions to extend the digital reach of the organization to care for patients through programs and processes including: Telehealth & virtual care, Patient Engagement, Mobile Health, Remote monitoring, and new technology innovations in digital health. • Leads and supports new business development that results in digital healthcare consulting services. • Builds critical client relationships across the account to facilitate confidence and transformation. • Designs Digital Health and Telemedicine governance and creates content for operational, clinical, and digital health governance decision making. • Advises senior executives where to compete, how to differentiate, and how to innovate business models by taking advantage of digital and new technologies that align with business goals while elevating consumer convenience, experience, and access to services. • Scans the virtual health landscape for innovative solutions, new applications of virtual health, preferred vendors and opportunities for partnerships that can deliver operational and clinical objectives. • Frames digital and telehealth functions to align with billing structure, with Finance and Revenue Cycle Departments. • Demonstrates the ROI of telehealth and other digital strategies by clear Key Performance Indicators. • Identifies and supports implementation of various and innovative payment structures for the deployment and adoption of digital health across networks of providers • Collaborates with key operational, clinical, and technology solution partners related to EMR structure, functionality, optimization and how those components translate and impact the consumer experience. • Contributes to the growth and brand of the network through thought leadership, people development and practice development activities <p>Other Requirements:</p> <ul style="list-style-type: none"> • Powerful communication and storytelling skills, successfully applying verbal and written communications to influence business leaders and team members with different points of view

- Able to build critical client relationships and become a trusted advisor for collaborators and create strategic recommendations to drive change in a digitally enabled era, secure buy-in for the recommendations, and collaborate to help reinvent businesses and industries
- Mental curiosity to question, research, clearly define problems, and plan for innovation solutions
- The successful candidate must not be subject to employment restrictions from a former employer that would prevent the candidate from performing the job responsibilities as described
- Significant experience in large complex healthcare systems with extensive operations and digital/telemedicine/telehealth experience required Experience with managing complex programs and projects specifically with a focus on customer service, service excellence and patient experience activities.
- Working knowledge of multiple EMR platforms and patient experience interconnectivity required
- Demonstrated success selling/architecting minimally 5 transformational projects with an emphasis in leveraging emerging digital technologies digital to deliver tangible results to clients (cost optimization, satisfaction, outcomes).
- Proven track record of an ability to manage large and complex projects of in a consulting like environment.
- Demonstrated success selling high-value digital engagements to healthcare clients. by nurturing client and prospect relationships and tailoring offerings to achieve client and business goals.
- Ability to travel

Education/Training/Experience:

- Master's and professional experience in healthcare that imparts with the requisite knowledge, skills and abilities to perform the job. Bachelor's degree in business, technical, or related field required
- 10 yrs. in healthcare provider (preferably) or Payer leadership role innovating business models with digital tools and platforms.
- 5 yrs. of recent healthcare focused management consulting experience in a matrixed environment.
- 8 yrs. with heavy involvement selecting, building the road map and advising on the execution plan in at least one aspect of a digital / technology empowered transformation (e.g., digital models, telehealth, digital growth strategies, digital patient satisfaction, AI, etc.) 5 yrs. should be in healthcare.

Working Conditions:

- General office setting, extensive desk work at computer terminal
- May be required to lift, carry, bend, reach and stand with parcels up to 25 lbs.
- Will work in a multidisciplinary team environment

ORGANIZATIONAL OVERVIEW:

Founded by four partner Community Health Centers in 1997, AllianceChicago's three core areas of focus are Health Care Collaboration, Health Information Technology, and Health Research & Education. AllianceChicago supports the use of HIT to improve quality, efficiency, and access to services in a national network of community Safety Net health care organizations. The mission of AllianceChicago is to improve personal, community, and public health through innovative collaboration.

ADA Statement: The Americans with Disabilities Act prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, state and local government services, public accommodations, commercial facilities, and transportation. It also mandates the establishment of TDD/telephone relay services.

EEO Statement: AllianceChicago believes that all applicants and employees are entitled to equal employment opportunities and maintains a policy of non-discrimination with respect to religion, color, sex, sexual orientation, national origin, age, veteran status, marital status, physical or mental disability, or any other legally protected class in accordance with applicable law, except where a bona fide occupational qualification exists. AllianceChicago will comply with all phases of employment including, but not limited to, hiring practices, transfers, promotions, benefits, discipline, and discharge.

Disclaimer: The above statements are intended to describe the general nature and level of work being performed by employees assigned to this position. They are not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel as qualified.