

Job Title:	Application Analyst II - Interoperability	Reports To:	Director of IT
Location:	Chicago	Travel Required:	
Level/Salary Range:	DOE	Position Type:	Exempt
HR Contact:	Claudria Hurt	Date Posted:	12/6/2019
External Posting URL:			
Applications Accepted By: Email: careers@alliancechicago.org or Fax: 312.274.0069 Subject Line: Application Analyst II - Interoperability			

Job Description:
<p>Position Overview: This position will serve as a member of the IT team delivering implementation, ongoing maintenance and escalated interface support to a network of Federally Qualified Health Centers (FQHC) and safety net clinics using athenahealth Centricity Practice Solutions (CPS) & Electronic Health Record Systems (EHRS) hosted by AllianceChicago.</p> <p>Duties include collecting and analyzing requirements, developing HIT interfaces, designing interoperability models to support the EHRS to capture structured data via interfaces with third party "add-on" products and other applications. In coordination with the client, vendors and various internal teams they support the implementation of interoperability solutions and business rules based on user and system requirements. Serves as a key member of the escalation team for both interoperability solutions as well as application support. Serves as a key member of the support and maintenance team including managing escalation of support inquiries, automated system monitoring and vendor notifications. As a member of the Information Technology team, assists in the management of the implementation of routine software updates and upgrades to the various applications supported.</p> <p>Essential Duties:</p> <ul style="list-style-type: none"> • Scope, design, and construct HIT interoperability solutions with the EHRS application utilizing HIT standards such as HL7 and FHIR • Design and implement strategies to support systems interoperability between various interfaces and applications • Document user requirements and business rules for new and existing processes and interfaces • Support internal teams to achieve HIT integration with third party applications, user workflows, and quality/research reporting efforts • Manages application escalation from the client support team and interoperability implementations and ongoing projects • Manages application issue escalation with all application and interface vendors and partners • Manage interoperability troubleshooting and ongoing maintenance and support • Ensures that interfaces are maintained in a manner that supports delivery of services to multiple platforms, resilience, and performance • Ensure continuity of the business processes supported by one or many applications / services • Assist IT/application support team with general application and workflow issues • Assist IT/application support team with EHRS application testing and upgrade processes across all hosted clients <p>Other Requirements:</p> <ul style="list-style-type: none"> • Database Management Systems experience with SQL, Oracle, Access, DB2 or equivalent. • Experience working with HL7; specifically, v2, v3, CDA, C-CDA, and FHIR standards • Familiar with FTP standards, webservices, socket/VPN and other methods of secure interfaces

- QIE Certification desired
- Strong written and verbal communication skills
- Comfort with web-based/video-based communications

Education/Training/Expertise:

- Bachelor's Degree or equivalent experience in Computer Science, Management Information Systems, or Healthcare Information Technology
- Experience with configuring and maintaining healthcare interfaces using HIT Standards
- QIE Level 1 and Level 2 Certification desired

Experience/Years:

- Experience working with HIT Interoperability utilizing HL7 standards
- Five years' experience in supporting HIT in a healthcare facility using Centricity Practice Solution or other EHRS
- Preferred experience working with Community Health Centers
- Experience with QVERA Interface Engine or similar interface platform utilizing more than one of the following SQL, HL7 or similar
- Experience in application development, implementation, testing, and support
- Experienced test team leader in complex environment and of support environment; version control bug tracking and document management
- Experience working with large relational databases

Working Conditions:

- General office setting, extensive telephone and desk work at computer terminal
- May be required to lift, carry, bend, reach and stand with parcels up to 25 lbs.
- Will work in a close multidisciplinary team environment
- May interface with clients in various settings and may be working during on-site visits in clinical environments where medical equipment, chemicals and where communicable diseases and certain pathogens are present.

ORGANIZATIONAL OVERVIEW:

Founded by four partner Community Health Centers in 1997, AllianceChicago's three core areas of focus are Health Care Collaboration, Health Information Technology, and Health Research & Education. AllianceChicago supports the use of HIT to improve quality, efficiency, and access to services in a national network of community Safety Net health care organizations. The mission of AllianceChicago is to improve personal, community, and public health through innovative collaboration.

ADA Statement: The Americans with Disabilities Act prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, state and local government services, public accommodations, commercial facilities, and transportation. It also mandates the establishment of TDD/telephone relay services.

EEO Statement: AllianceChicago believes that all applicants and employees are entitled to equal employment opportunities and maintains a policy of non-discrimination with respect to religion, color, sex, sexual orientation, national origin, age, veteran status, marital status, physical or mental disability, or any other legally protected class in accordance with applicable law, except where a bona fide occupational qualification exists. AllianceChicago will comply with all phases of employment including, but not limited to, hiring practices, transfers, promotions, benefits, discipline, and discharge.

Disclaimer: The above statements are intended to describe the general nature and level of work being performed by employees assigned to this position. They are not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel as qualified.